

Extending Standard Warranty for VESDA-E GA4 - Global

April 2024

Overview

As part of our ongoing product improvement program, we are launching our updated warranty period for the GA4 baseline of VESDA-E detectors (VEP, VEU, VES), extending the standard factory warranty to three (3) years (*). This upgrade ensures maximum peace of mind for our valued customers, setting a new standard of reliability and confidence in the aspirating smoke detection industry.

Key Benefits:

- **Unwavering Confidence:** Enjoy an extra year of worry-free ownership. Our extended warranty signifies our commitment to the product's quality and durability, allowing you to focus on what truly matters.
- **Premium Value Proposition:** A 3-year warranty demonstrates our confidence in this product.

SKUs Covered by This Warranty Extension

The table below lists the SKUs covered by this warranty extension:

Regions	SKUs	Description
Rest of the World (ROW) SKUs	VEP-A00-1P	VESDA-E VEP with LEDs, 1 pipe, Plastic Enclosure
	VEP-A00-P	VESDA-E VEP with LEDs, 4 pipe, Plastic Enclosure
	VEP-A10-P	VESDA-E VEP with 3.5" Display, 4 pipe, Plastic Enclosure
	VES-A00-P	VESDA-E VES with LEDs, Plastic Enclosure
	VES-A10-P	VES-A10-P VESDA-E VES with 3.5" Display, Plastic Enclosure
	VEU-A00	VESDA-E VEU with LED's, Aluminium Enclosure
	VEU-A10	VESDA-E VEU with 3.5" Display, Aluminium Enclosure
AFNOR Compliant SKUs	VEP-A00-1P-NF	VESDA-E VEP with LEDs, 1 pipe, Plastic Enclosure - NF
	VEP-A00-P-NF	VESDA-E VEP with LEDs, 4 pipe, Plastic Enclosure - NF
	VEP-A10-P-NF	VESDA-E VEP with 3.5" Display, 4 pipe, Plastic Enclosure - NF
	VES-A00-P-NF	VES-A00-P-NF VESDA-E VES with LEDs, Plastic Enclosure - NF
	VES-A10-P-NF	VES-A10-P-NF VESDA-E VES with 3.5" Display, Plastic Enclosure - NF
	VEU-A00-NF	VESDA-E VEU with LED's, Aluminium Enclosure - NF
	VEU-A10-NF	VESDA-E VEU with 3.5" Display, Aluminium Enclosure - NF
UL Compliant SKUs	VEP-A00-1P-UL	VESDA-E VEP with LEDs, 1 pipe, Plastic Enclosure - UL
	VEP-A00-P-UL	VESDA-E VEP with LEDs, 4 pipe, Plastic Enclosure - UL
	VEP-A10-P-UL	VESDA-E VEP with 3.5" Display, 4 pipe, Plastic Enclosure - NF
	VES-A00-P-UL	VESDA-E VES with LEDs, Plastic Enclosure - UL
	VES-A10-P-UL	VES-A10-P VESDA-E VES with 3.5" Display, Plastic Enclosure - UL
	VEU-A00-UL	VESDA-E VEU with LED's, Aluminium Enclosure - UL
	VEU-A10-UL	VESDA-E VEU with 3.5" Display, Aluminium Enclosure - UL

* From the date of manufacture.

The GA4 Product line will start with the following serial numbers and are considered under the 3-year warranty.

	Paramit	Trieste
Production Start Date	25 th April 2024	10 th April 2024
Phase- in Serial No	10902329----Till 10999999 112xxxxxx (reserved)	113xxxxx

Availability

Effective April 19th 2024, every new PO for a GA4 VESDA-E detector will be backed by this extended standard factory warranty, offering an additional year of reassurance compared to the previous 2-year warranty. The warranty does not extend to replacement parts or detectors shipped as a part of a warranty replacement under the existing GA3 VESDA-E warranty program.

Contact

Please contact your local Xtralis office for any queries in relation to this notice.